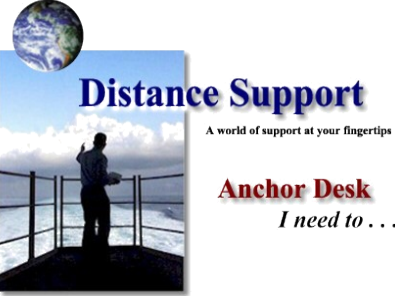


FLSIC

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Outline

- Original Program Plan
 - Key Tenants
 - Connectivity, Collaboration & Business Process
 - CRM/SOS Collaborative Environment
 - Standardize Metrics and Improvement Environment
- Expanding Scope and Requirements
 - Virtual SYSCOM
 - Distance Support in an EMCON Environment

Distance Support: Key Tenants

Surface Combatant System Query List for WEB - Issues Manager on nt4c1sql.phduswc.navy.mil

Click [here](#) for help using this screen.

WEB - Issues Manager -- 113 entries matched, but your maximum retrieval setting restricted the number returned to: 100.

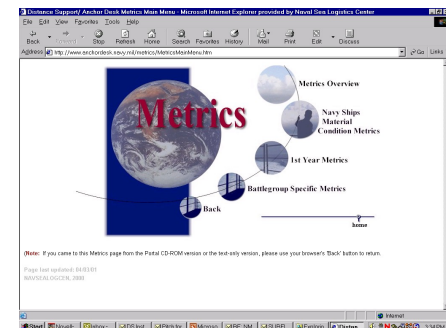
Display	Modify	Hull	Originating	Entry	Summary of	Status	Action	Action PC
			Site	Id	Problem/Issue		Organizer	
Display	Modify	C3	66	00000000000000000000	1112 (ASBY)1110 (VLS) NEC	Closed	PMG400F6	JEFF K.OI
Display	Modify	C3	72	00000000000000000000	RD-358 TAPES	Closed	PMG400F6	JEFF K.OI
Display	Modify	C3	72	00000000000000000000	INTERMITTENT REPLAY FAIL	Closed	PMG400F6	JEFF K.OI
Display	Modify	C3	66	00000000000000000000	AGRS COOLANT SYSTEM SUPPORT	Closed	PMG400F6	JEFF K.OI
Display	Modify	C3	61	00000000000000000000	AFPP HELO HANGER TECHNICAL	Closed	PMG400F6	JEFF K.OI

Transaction completed.

CRM/SOS
FY 00/02

KM
FY 01/03

DS



**WEB Enabled Tracking,
Work Flow Management and
Shared Data Environment**

**Standardized Metrics
and
Improvement Environment**

**CONNECTIVITY/COLLABORATION/
BUSINESS PROCESS**

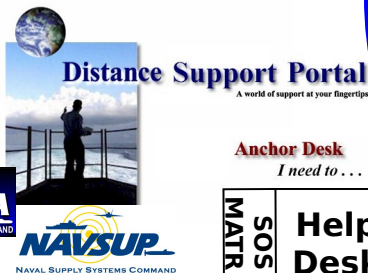
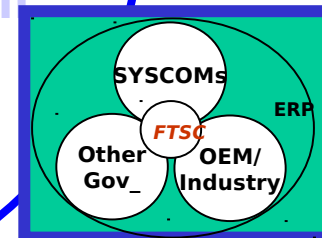
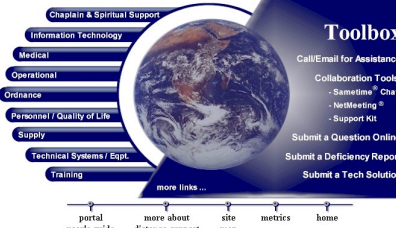
FY 99/01

1 877 41 TOUCH

WWW.ANCHORDESK.NAVY.MIL

TELE-TOOLS

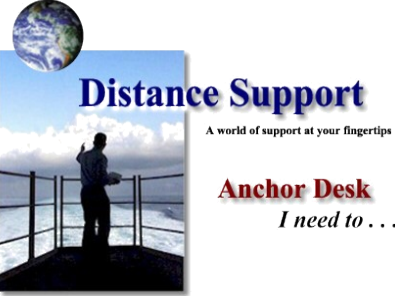
Distance Support Portal



24/7/365

Reach-Back Support

**Success depends upon all three
elements**



Virtual SYSCOM Presence : Expanding the Distance Support Scope

- ***The Requirement*** “ ...urge a single fleet support web site be set up for the Navy and Marine Corps as a first step towards a Virtual SYSCOM.”

Honorable John J Young, ASRD&A, Aug 27, 2002 Virtual SYSCOM email

- ***The SYSCOM Response*** “... We have been moving towards a Virtual SYSCOM web presence through Distance Support ...the structure and process to provide the service to the Sailor you suggested... we'll redouble our efforts”

Joe Dyer, VADM, USN; Phil Balisle, VADM, USN; Ken Slaght, RADM, USN; Dan McCarthy, RADM, SC, USN; August 30, 2002 Virtual SYSCOM email

Distance Support in an EMCON Environment

Version 2... Platform Resident Data

